

CONGREGATION M'KOR SHALOM JOB BANK PROFILE

We invite you to participate in a new project that will try to connect our members who have positions open in their firms with congregants who are looking for work. This is a joint project of our congregation's Social Action and Caring Community Committees. We will gather information and list these positions on the M'kor Shalom web site. Thank you.

I/WE ARE SEEKING SOMEONE: MARIBETH ZIMONDI, HR MGR.

NAME OF COMPANY/FIRM ISSI

POSITION AVAILABLE IS: CLIENT SERVICE REPRESENTATIVE
FOR SOFTWARE COMPANY IN CHERRY HILL, NJ

DESCRIBE RESPONSIBILITIES/QUALIFICATIONS OF THE POSITION:

SEE COPY OF MOST RECENT AD

SALARY: ^{\$}35-38,000 FULL-TIME PART-TIME

BENEFITS: (DESCRIBE) _____

EXPERIENCE REQUIRED: _____

CONTACT PERSON: HR@ISSISYSTEMS.COM

BEST TO CONTACT BY PHONE _____ EMAIL

YES, CONTACT ME FOR MORE INFORMATION AT 856-382-0805

Feel free to attach more details about this position either in hard copy or electronic reply, and please return this information as soon as possible to Rabbi Address at rabbiaddress@mkorshalom.org or to Rabbi Address in the M'kor Shalom office.

Print Page

Client Service Representative

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Innovative Software Solutions, Inc.

Job Snapshot

Location:	Two Executive Campus, Suite 400 Route 70 & Cuthbert Blvd. Cherry Hill, NJ 08002 (Map it!)
Base Pay:	\$35,000 - \$38,000 /Year
Other Pay:	Benefits package incls. Medical, 401k, Life, Vacation, Dental
Employee Type:	Full-Time
Industry:	Computer Software
Manages Others:	No
Job Type:	Customer Service
Education:	4 Year Degree
Experience:	1 to 3 years
Travel:	Up to 25%
Relocation Covered:	No

Contact Information

Ref ID: CSR

Description

Innovative Software Solutions, Inc., an industry leader in the development of software for Benefit Fund Administration, is seeking to expand their Client Service Department.

ISSI Client Service Representatives are responsible for day to day support of our Clients, which includes but is not limited to: answering questions about system operations, training on system processes, troubleshooting problems and managing special projects. CSR's are also heavily involved in new installations, learning the requirements of each Fund office and ensuring our system meets those needs and specifications.

Applicants must have strong computer, math and analytical problem solving skills, as well as effective written and verbal communication skills. We are looking for individuals who can investigate and diagnose a problem while at the same time develop a friendly and professional working relationship with the Clients.

This position offers challenge with professional growth, excellent salary and full benefits package.

If you are interested in learning more about this position, please email your resume with cover letter stating your salary requirements and GPA to Mary Beth Imond at [Click Here to Email Your Resumé](#).

Requirements

- Highly motivated
- Proficient computer skills
- Excellent communication, problem solving and analytical skills
- Bachelor's Degree (business/communications related degree preferred but not required)
- 15-20% domestic travel required

Preferences:

- Experience supporting hardware/software
- Knowledge of Accounting and Benefit Administration
- Strong math skills a plus